



HOGSTA RIDSPORT

THANK YOU for shopping from us. We hope that you are satisfied with your order and that you contact us if you are not. You can reach us by e-mail: order@hogstaridsport.com or by calling +46 8 759 05 07

EXCHANGE/RETURN

You have full exchange within 14 days. This assumes that you have not used the product and returned in undamaged condition in the original packaging. The item should be returned in the same condition as when you purchased it. If the product is out of date, Hogsta Ridsport has the right to deduct a cost for used product, 10-50 %. Please note that custom goods or such goods we do not stock are not covered by the right of exchange. We also do not replace underwear where the packaging is broken, as this is counted as hygiene items.

Please use the return shipping label that came with the package and fill in this form with information about the reason for the return. This form must be filled in and included in the return package to us, otherwise we are unable to process and approve the return.

The repayment is normally carried out within a couple of working days, however, no later than 30 days after we have received and approved the return. Please note that any invoice must be paid even if you return the goods. Repayment of the order sum is made only after the return has been approved. Customs charges and shipping costs are non-refundable as well as the return shipping cost that will be deducted from the refund.

COMPLAINTS, please take a photo of the damage and the packaging and e-mail this to: reklamation@hogstaridsport.com so that we can assess how the complaint should best be handled. Attach you order number and phone number.

RETURNS Pack your goods well and send it to the address below. You can also leave the product yourself in the store, during the store's opening hours, weekdays 10-19, Saturday and Sunday 10-16. Do not paste address card, shipping note or postage on the product's product packaging. Pack your return with outer packaging around the item's original carton. It is important that you keep the package number on your package so that you can track the package if it should disappear in DHL's handling, since the return takes place under the sender / your responsibility.

IF YOU PAY WITH INVOICE, ACCOUNT CARD If you have chosen an invoice as a payment option, it is important that you pay the invoice in due time. If you have made a prepayment please return to us with your account number, when paying with Klarna, we will withdraw the invoice and in the case of credit card payment the amount will be returned to your credit card. Everything happens after we have received and approved the return. You can also move the payment date on Klarna invoice, contact Klarna and they will help you with that. Customs charges and shipping costs are non-refundable.

RETURN ADDRESS *Hogsta Ridsport, Hogsta 12, Lambaruddsvägen, 178 93 Drottningholm, Sweden*

Return form

This form can be used when you want to undo / reclaim a purchase from us.

The form must be completed and returned together with the goods in connection with repentance or complaint after an agreement has been made with Hogsta Ridsport.

Your information

Name	Address
Phone number	E-mail

I hereby inform that I am returning the following goods for the following reason:

Order date	Received date
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Town	Date
Signature	

Your item must be unused when changing and sent to:
Hogsta Ridsport, Hogsta 12, Lambaruddsvägen, 178 93 Drottningholm,
Sweden